



2020

Annual Report

A Note of Gratitude

What a year! Chaos, fear, anger, sadness and loss have dominated the news. Yet we have witnessed determination, courage, gratitude and hope over and over again.

The grit and generosity of our community have been amazing, both financially and in determined volunteerism. Lock-down and fear were met with food and toiletry drives, generous financial donations and kindness.

Through it all, and because of the commitment and sacrifice of so many, HHC remained open, serving over 20,000 people in greater need than ever.

Thank you for providing Help & Hope,



Dan Marlow
Executive Director

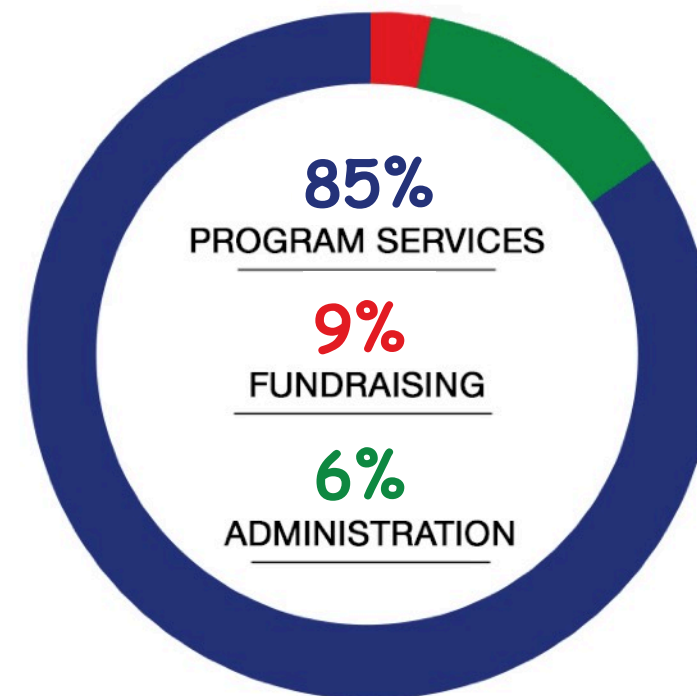


Financial Summary

For 2020 Fiscal Year

Thank you for giving generously to provide Help & Hope to our neighbors in need!

85¢ of every \$1.00 you gave was invested in programs & services to assist struggling residents of Douglas and Elbert counties. Here's how:



Financial Snapshot

Revenue & Services



**\$2,054,682 Direct and In-Kind
Client Assistance**



**20,048 Community Members
Served**



**\$1,481,574 in Food and
Toiletries Distributed
(914,522 lbs. of food)**



**\$274,784 In Clothing &
Household Items Distributed**



Covid's Impact

- Emergency utility assistance increased over \$128,500 from 2019 to 2020.
- Emergency housing assistance increased over \$31,000 from 2019 to 2020.
- The number of available volunteers and volunteer hours decreased due to the pandemic.
- Additional grant revenue and donations helped the Center meet the increased need.

Highlights

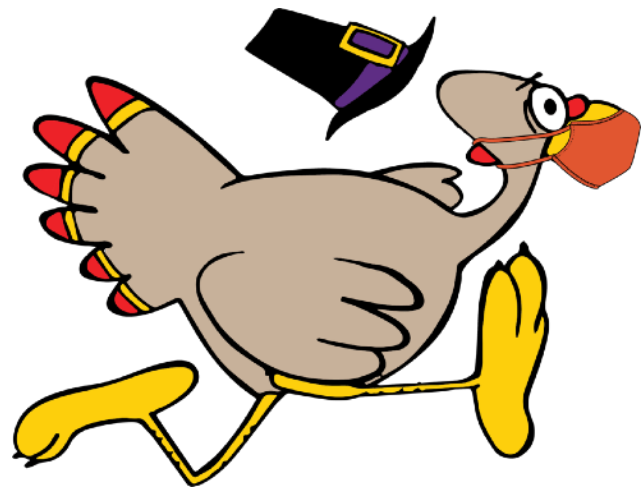


Donated Ambulance = A Mobile Food Pantry

Great thanks to UCHealth Highlands Ranch for their amazing donation which will help expand our reach into rural communities in Douglas & Elbert counties.

16th Annual Turkey Rock Trot

Because of the pandemic, the event shifted to a virtual run this year. Even so, the Turkey Rock Trot saw 557 entrants and raised almost \$20,000 to provide direct support to community members in need. This event has become a much anticipated holiday tradition in Castle Rock!



Keep the Heat On!

We kicked off our second annual Keep the Heat On campaign, which raised over \$50,000 to provide utility assistance to Center clients.

Who You Served

Your generosity in support of our mission had a direct impact on our neighbors in need! Your donations enabled the great majority of our clients to make it through their financial crisis.



20,048 People Served



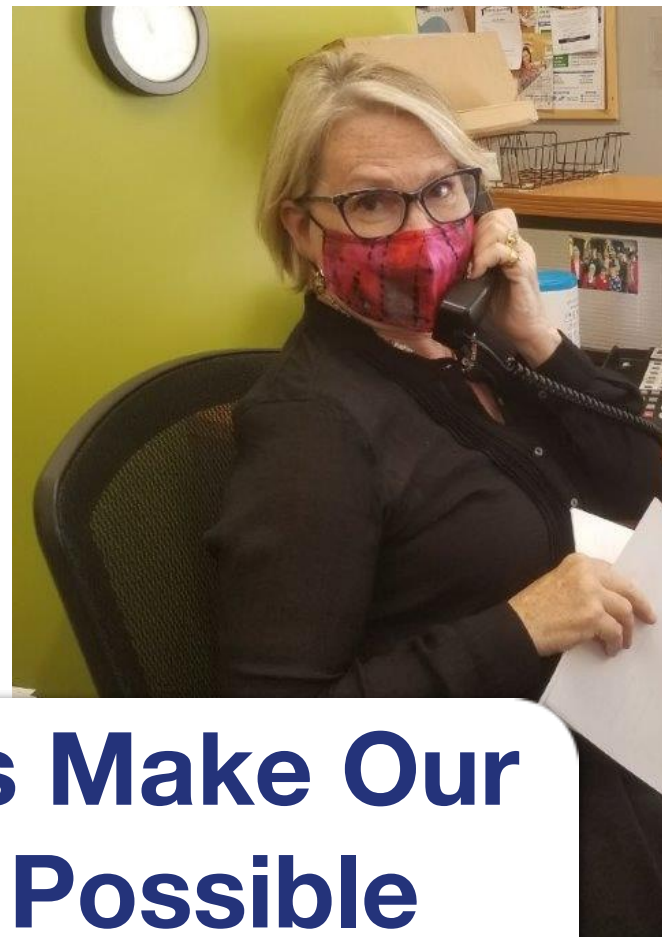
26% - Two Parent Families



28% - Single Parent Families



74% Used Our Services Four Times or Fewer in 2020



Volunteers Make Our Mission Possible

Over 220 volunteers gave 39,788 hours of time to serve our neighbors in need. That is the equivalent of 19 full-time staff! We simply could not assist so many people without them.



Who We Serve

Douglas County is routinely listed in the top ten wealthiest counties in the country. Even so, some of our neighbors struggle to make ends meet.

Help & Hope Center addresses the issues that affect community members who are unemployed, underemployed, on fixed incomes, disabled, and elderly. **They are our neighbors, and all of them need our help.**

The Center is inclusive in its service provision, serving without bias individual men and women, the elderly, the disabled, and families with children. Approximately 37% of clients served are children, and 9% are age 60 or older. 94% of clients served are Douglas County residents, and 6% reside in Elbert County. 12% of clients are homeless.

The Center has seen a tremendous increase in requests for financial assistance since the onset of the pandemic. Residents who have lost jobs or become ill have had difficulty purchasing food, and paying their rent and utility bills. The amount of assistance requested has also increased.

The assistance that the Center has provided during these trying times has made a tremendous impact on people's lives and their ability to remain safe in their homes:

"We were in such a bind and feel so grateful that Help and Hope was able to help us. They truly are God sent. And we are now on track to keep all our rent and utilities up and current."

"Help and Hope center allowed me to keep a roof over my son's head. I'm a single dad and am doing the best I can. It took a lot for me to ask for help, but I had to set my pride aside for the safety and well-being of my son. Help and Hope Center was able to help me keep moving forward and not keep falling behind. Thank you everyone involved."

"It helped us get caught back up in rent and able to stay in our home during this pandemic."

Donations to Help & Hope Center stay in our community, directly benefiting our residents and providing help and hope for our neighbors in need!

Board of Directors

- Bob Pasciznyk
- Peter Goldstein
- Dave Hieronymus
- Dan Weidman
- Nick Lucey
- Sarah Miles
- Kristen Wenaas
- Chris Donner
- Trent Kraus

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Please visit www.HelpandHopeCenter.org to learn more about how you can provide help and hope to our neighbors in need through volunteering or charitable contributions.

